



THE LINCOLN MOTOR COMPANY

Collision Position Statement

February 15, 2018

USE OF NON-OEM AND SALVAGE PARTS ON LINCOLN MOTOR COMPANY VEHICLES

The original parts used on Lincoln Motor Company vehicles are designed and built to provide optimum fit, function, safety and structural integrity. For this reason, The Lincoln Motor Company does not approve the use of recycled, salvaged, aftermarket or reconditioned parts. The quality, performance and safety of these parts are unknown and only by purchasing Genuine Lincoln Original Equipment Collision Replacement Parts through an authorized Lincoln Motor Company Dealer, can you be assured of the replacement part's authenticity, reliability and compatibility.

Recycled, salvaged, aftermarket and reconditioned parts (including body parts, wheels and safety restraint components) are not authorized by The Lincoln Motor Company. Departure from repair instructions provided in the Lincoln Workshop Manual, including alternate repair methods or the use of substitute components, risks compromising crash safety. Failure to follow these instructions may adversely affect structural integrity and crash safety performance, which could result in serious personal injury to vehicle occupants in a crash.

Furthermore, The Lincoln Lease agreements stipulate that **all** parts damaged as a result of a collision must be replaced with Genuine Lincoln Original Equipment Replacement Parts.

Alternative collision parts are not covered by The Lincoln Motor Company's new vehicle service part warranty or any variety of Lincoln Extended Service Plans. In addition, any damage to or failure of a Lincoln part caused by the installation or improper performance of an alternative part is not covered by The Lincoln Motor Company's new vehicle service part warranty or any variety of the Lincoln Extended Service Plans.